# Control is locked and I do not have the right access code

Clemens - 2024-09-27 - easYgen-3000XT

easYgen controls have several entry code levels to enter with a code.

The standard entry code can be modified by customer.

If you do not have access to control, there is a possibility to get temporary access to control.

You must be in front of control, when you want to enter a code level a random number is shown at the display.

Tell us random number you see and we can calculate based on this random number a new temporary entry code you can enter control.

